

## St. Joseph School Before/Aftercare Program FAQs

**Q:** What are the hours of operation?

**A:** The program operates only on days school is in session. Before Care operates from 7am - 8:15am, Monday - Friday. Aftercare operates from 3:25pm - 5:30pm.

**Q:** What is the registration fee? Is it per student?

**A:** The \$40 registration fee will currently be charged per family, regardless of how many students are enrolled. The fee will help cover our minor supply costs and to ensure we have back up snacks when students forget theirs at home. We will not be able to provide breakfast or snacks to our students at this time, but we know on occasion it will be forgotten and we don't want a student to go hungry. We will also offer an occasional craft or activity, especially during the cold weather months when outdoor play is not feasible.

Q: How much does it cost to send my student?

**A:** Each session of the program has a fee. Both the Before and Aftercare program cost \$7 per session attended. For example if your student attends only Before care you will be billed \$7. If your student attends Before and Aftercare in one day you will be billed \$14.

**Q:** If I sign my child up for 3 days per week commitment, and we miss a day due to a schedule change or illness, will I receive a refund for that day?

**A:** The program commitment fees are non-refundable. Our cost structure provides discounts for families who enroll in a program commitment. If a family's schedule changes and they need to reduce their program commitment, changes can be made on a month-to-month basis.

**Q:** If I sign my child up for a 5 days per week commitment, and we find out mid month that we only need 3 days per week, can I reduce my commitment?

**A:** The commitments may be changed on a month-to-month basis only. Of course you can send your child less or more by communicating that to your Program Leader, however program commitments are not refundable. Additional days will be charged the following month.

